

HealthSherpa Medicare

Account Setup & Premier Agency Connection Guide

PREMIER INSURANCE CONTRACTS INC.

Prinsuco Agent Support

STEP 1 | Create Your HealthSherpa Medicare Account

Go to medicare.healthsherpa.com and select **Create Account**. Complete the required profile information and set up two-step verification.

[HealthSherpa Guide: Setting Up Your Account](#)

Important: HealthSherpa Medicare is separate from HealthSherpa ACA. Even if you already use HealthSherpa for ACA, you must create a separate Medicare account.

STEP 2 | Add Your Medicare Carriers

Once logged in, go to **Carriers** and add the Medicare carriers for which you are appointed. Carrier information is needed to enable enrollment through HealthSherpa Medicare.

[HealthSherpa Guide: Add Your Carriers](#)

STEP 3 | Choose How You Connect to Premier

HealthSherpa supports two upline connection types. Use the option that matches how you work with Premier. **You cannot use both a captive and an independent upline connection at the same time.**

[HealthSherpa Guide: Connect to an Upline Agency](#)

OPTION A | Captive / LOA Connection

Use this option when Premier is your single upline agency within HealthSherpa Medicare.

Premier Captive Join Code

45BE08

Path: Settings > Join an Upline Agency > Enter Join Code

Enter: 45BE08, then click **Save**.

OPTION B | Independent Agent Connection

Use this option when you work with multiple upline agencies and need to connect Premier only for specific carriers.

Premier Independent Join Code

D0E52D

Path: Carriers > Add/Edit Carrier > Independent Join Code

Enter: D0E52D, then click **Save**. Repeat for each applicable carrier contracted through Premier.

FREE CALL RECORDING ENABLED WITH THE CAPTIVE CONNECTION

Connecting your HealthSherpa Medicare account to Premier using the captive join code **45BE08** enables HealthSherpa's free call-recording feature on your account.

Final Check

- ✓ Your HealthSherpa Medicare account has been created.
- ✓ Your profile and two-step verification are complete.
- ✓ Your Medicare carriers have been added.
- ✓ Premier has been connected using the appropriate join code for your setup.

Need Assistance?

If you have questions or need help connecting your account, please contact the **Premier Insurance Contracts Inc. Contracting Department** at contracting@prinsuco.com.

HealthSherpa Medicare User Guides

Use the resources below for additional step-by-step guidance. Each title is a clickable link.

[HealthSherpa Medicare Training](#)

Sales & Enrollment Tools

- [Eligibility Lookups](#)
- [Intake Forms](#)
- [Call Recording](#)
- [In-Person Signature](#)
- [Activity Log](#)

Carrier & Platform Resources

- [Enrollable Carriers](#)
- [Integrations](#)